



## Student Finance Guide 2017/18

- 1) Start by visiting: <https://www.gov.uk/student-finance-register-login> - click “Start Now” to begin your application.

The screenshot shows the GOV.UK website header with the logo and a search bar. Below the header, the breadcrumb trail reads "Home > Education and learning > Student finance". The main heading is "Student finance login".

Sign in or register for student finance online. You can:

- view your statements and letters from Student Finance England
- track an existing application
- check when your payments are due
- update [some of your personal or application details](#)
- reset your password or find your customer reference number
- apply for finance as a new or continuing student

To [support a student's application](#) as their parent or partner, the student needs to register and apply first.

**Start now >**  
on the Student Finance England website

Before you start [Other ways to apply](#)

You'll be given a customer reference number (CRN) and asked to create a password and secret answer when you set up your account. You need

- 2) Click on the **Create an Account**

The screenshot shows the "Login or register for student finance" page on GOV.UK. The page has a header with the GOV.UK logo and the title "Login or register for student finance". Below the header, the "studentfinanceengland" logo is displayed.

If you've already started your application online, remember to log back into your student finance account and fi... [Show more](#)

**Login**

Email address or Customer Reference Number (CRN)

[Forgotten your email address or CRN?](#)

Password

[Forgotten your password?](#)

**Continue**

**Create an account**

If you're not already registered, you can create a new account. You'll need an account if:

- you're a **student**, and you want to apply for student finance
- you're a **parent or partner of a student** and need to provide information to support their application.

**Create an account**

At the bottom of the page, there are links for "Cookies", "Privacy", "Terms & Conditions", "Security", "Accessibility", and "Feedback". It also states "Built by Student Loans Company" and "© Crown Copyright".



3) Input your personal information at this stage and then click Next.

**GOV.UK** Register for a student finance account

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student finance **england**

## Create an account

Please provide the following information so we can create your account.

**Title**

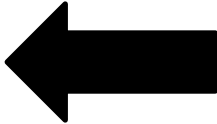
**First name(s)**

**Last name**

**Gender**

**Date of birth**  
day  month  year

**Town of birth**



4) Once completed – fill in your home address and click Next.

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## Create an account


Personal Details  [Change this answer](#)

**Home Address**  
If you're a student, this is the address you normally live at when you're not studying.

**Postcode**

[Search for address](#)

[I don't know my postcode or don't have a UK address](#)





5) Provide your contact details and click Next.

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## Create an account

Personal Details	<input type="text"/>	<a href="#">Change this answer</a>
Contact Address	<input type="text"/>	<a href="#">Change this answer</a>

Please provide additional contact details. If you provide your mobile number, we can send you updates and reminders about your application.

If you need it, choose an alternative format for letters we send to you:

Home phone number

Mobile number

Email address

6) Set Password /Security question and then click next.

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## Create an account

Set password	<a href="#">Provided</a> <a href="#">Change this answer</a>
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Please choose a secret question and answer for your account.

Secret question

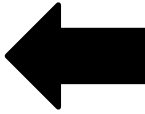
Secret answers are not case-sensitive, and need to:

- be between 4-16 characters long
- contain only letters and numbers, with no spaces.

[Show more](#)

Secret answer

Confirm secret answer





7) Please read the terms and conditions, Once you have done this click "Continue."

### Create an account

Set password	Provided <a href="#">Change this answer</a>
Set secret question and answer	Provided <a href="#">Change this answer</a>
User verification	Provided

**Do you agree to the Terms and Conditions of the site?**

You must read and agree to the Terms and Conditions of using this site before we can create your account.

[Terms & Conditions](#)

Yes, I agree to the Terms and Conditions of the site

No, I don't agree to the Terms and Conditions of the site

[Continue](#)

[Contact Us](#)
[Privacy](#)
[Terms & Conditions](#)
[Security](#)
[Accessibility](#)
[Feedback](#)

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8) At this point you will receive confirmation of your registration to Student Finance and will be given a "CRN Number". Please take note of this as this will be required to login in future.

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### Create an account

You've successfully registered with Student Finance England ✓

You can log in to your account using either your:

**Customer Reference Number (CRN):**

**Email address:**

You'll need your CRN if you have to call us, and when repaying your loan.

**About your account**

- You can now use your account to:
  - **apply** for student finance, or support an application
  - see any **outstanding information** you need to send us
  - **track** the progress of any student finance application
  - **view** payments and letters we've sent you.



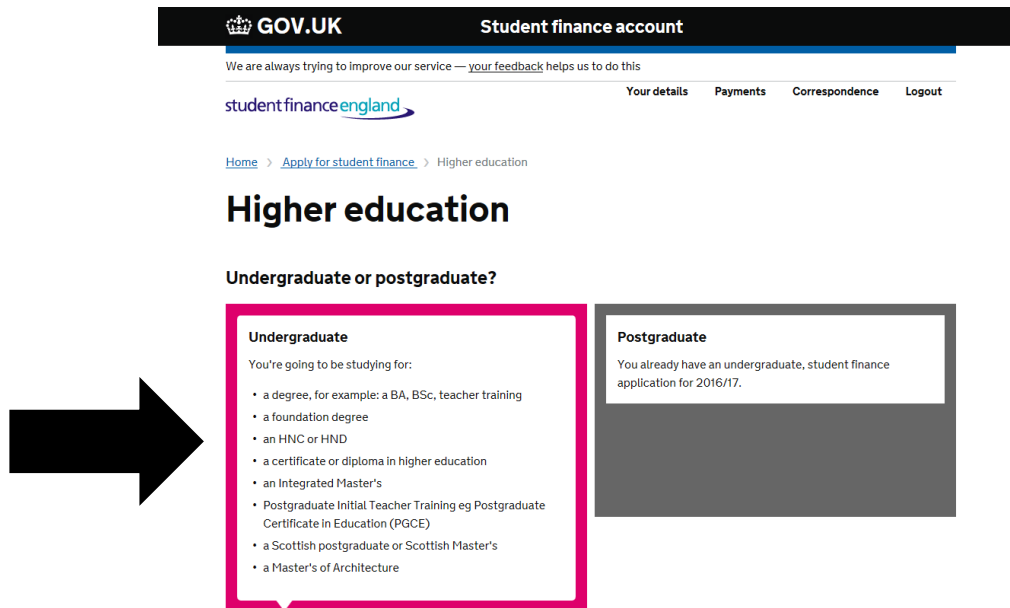
9) Now you have made of your Student Finance account .To move onto applying for student finance select “Apply for Student Finance.”

The screenshot shows the 'Student finance account' dashboard on the GOV.UK website. At the top, there is a navigation bar with 'GOV.UK' and 'Student finance account'. Below this, a message states 'We are always trying to improve our service — your feedback helps us to do this'. The 'studentfinanceengland' logo is on the left, and a menu on the right includes 'Your details', 'Payments', 'Correspondence', and 'Logout'. The 'Payments' menu is open, showing options for 'Update bank details', 'View payments', and 'View repayments'. The main heading is 'account', followed by the 'Customer Reference Number: 96981609208'. A link for 'Apply for student finance or support a student's application' is present. A yellow banner contains a message about online applications. The section 'What would you like to do today?' features two buttons: 'Apply for student finance' (highlighted with a blue arrow) and 'Support a student's application'.

10) Click on the “Higher Education” to proceed.

The screenshot shows the 'Apply for student finance' page. The navigation bar is identical to the previous page. Below the 'studentfinanceengland' logo, there is a breadcrumb trail: 'Home > Apply for student finance'. The main heading is 'Apply for student finance'. The section 'What type of student finance do you want to apply for?' contains two options. The 'Higher education' option is highlighted with a blue border and a blue arrow. It lists the following study types: a degree (e.g., BA, BSc, teacher training), a foundation degree, an HNC or HND, a Master's degree, and another higher education course. The 'Further education' option is in a grey box and lists: Advanced Learner Loans, a programme of GCE A levels and/or AS Levels, a QAA Access to HE Diploma, a further education Certificate, Diploma and vocational qualifications at levels 3-6, any of the following BTEC Professional awards (Subsidiary Diploma, 90 Credit Diploma, Diploma, or Extended Diploma), and an NVQ, level 3-6. A note at the bottom states: 'Student finance for further education is only available to students aged 19 or older. Find out more.'

11) Click on “Undergraduate” to continue.



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Your details Payments Correspondence Logout

Home > [Apply for student finance](#) > Higher education

## Higher education

Undergraduate or postgraduate?

**Undergraduate**

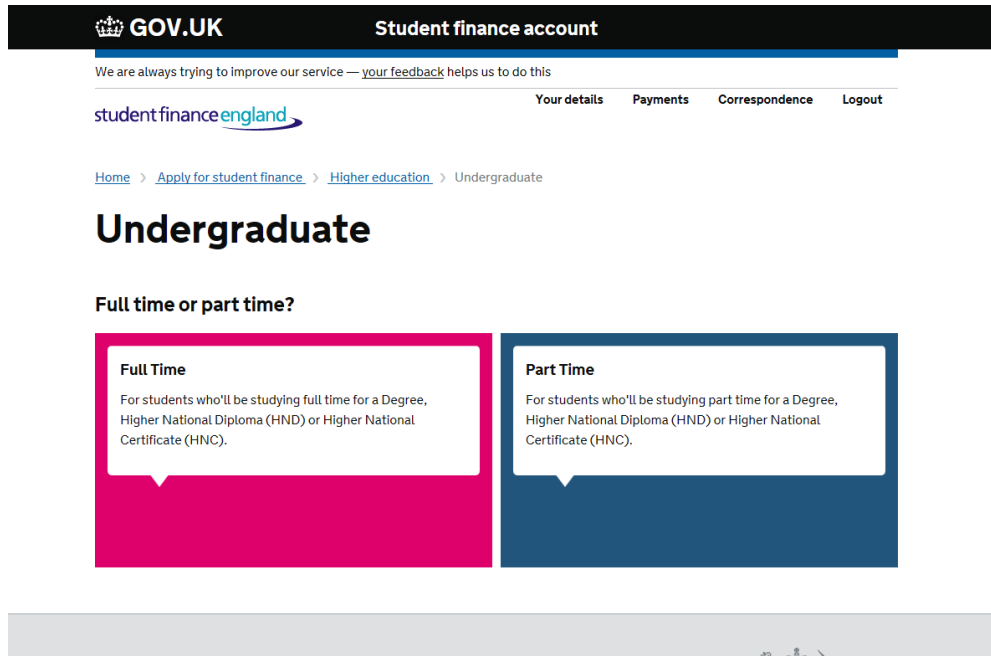
You're going to be studying for:

- a degree, for example: a BA, BSc, teacher training
- a foundation degree
- an HNC or HND
- a certificate or diploma in higher education
- an Integrated Master's
- Postgraduate Initial Teacher Training eg Postgraduate Certificate in Education (PGCE)
- a Scottish postgraduate or Scottish Master's
- a Master's of Architecture

**Postgraduate**

You already have an undergraduate, student finance application for 2016/17.

12) Select “Full Time”



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Home > [Apply for student finance](#) > [Higher education](#) > Undergraduate

## Undergraduate

Full time or part time?

**Full Time**

For students who'll be studying full time for a Degree, Higher National Diploma (HND) or Higher National Certificate (HNC).

**Part Time**

For students who'll be studying part time for a Degree, Higher National Diploma (HND) or Higher National Certificate (HNC).



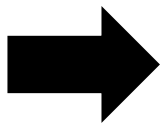
13) At the next stage, click your desired year of entry e.g 2017/18

14) Answer the “About you” and “Previous study” section(s) and click next.

15) At this stage you need to choose the place you wish to study at, so here you need to type **Anglia Ruskin University (do not select Anglia Ruskin University, London)**.



16) For Course selection please type your course / UCAS ID at this point. **Please note all of our courses will have (ARUL) at the end of the course title to identify as being taught at our London campus.** For a list of all UCAS course codes please visit <http://lca.anglia.ac.uk/undergraduate>



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[About you](#) [Previous study](#) **3** [Course and fees](#) [Living costs](#) [Financial info](#) [Additional info](#) [Confirm](#)

### Course and fees

Where do you plan to study?

What course will you study?

You can change this later if you need to. ⓘ

Course title or UCAS course code

17) Continue to fill out all of the remaining sections with accurate information including; your passport details, national insurance number and additional contact details.

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[About you](#) [Previous study](#) [Course and fees](#) [Living costs](#) [Financial info](#) **6** [Additional info](#) [Confirm](#)

### Additional information

Enter your National Insurance number

**Additional Contacts**

Tell us the names and addresses of two additional contacts. We ask for this so we can get in touch with you, if for example you move and forget to tell us. **The people you name shouldn't live at the same address**, and you must tell them you have named them as contacts. We won't use this information for anything else.

[Skip additional contacts](#)

**Contact 1**

Contact's Forename





18) This process is now complete. Once you have completed your application Student Finance will ask you to print and complete a signed declaration. In addition, Student Finance may ask for proof of your documents to verify your application – if so, this will be listed at the final stage of the application. To complete your verification please follow the steps at the “Confirm Stage”

Please note all students will be required to have completed and provide proof of a Student Finance application before registering.

Should you have any further questions or require assistance with your application please do not hesitate to contact us at [finance@lca.anglia.ac.uk](mailto:finance@lca.anglia.ac.uk) or call on 0207 400 6778.